

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

- King Street Center 201 S Jackson St Monday-Friday 8:30 am - 4:30 pm
- Transit Tunnel Westlake Station Last four / first four business days each month 8:30 am - 4:30 pm

Lost & Found Monday-Friday 8:30 am - 1 pm 2 pm - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

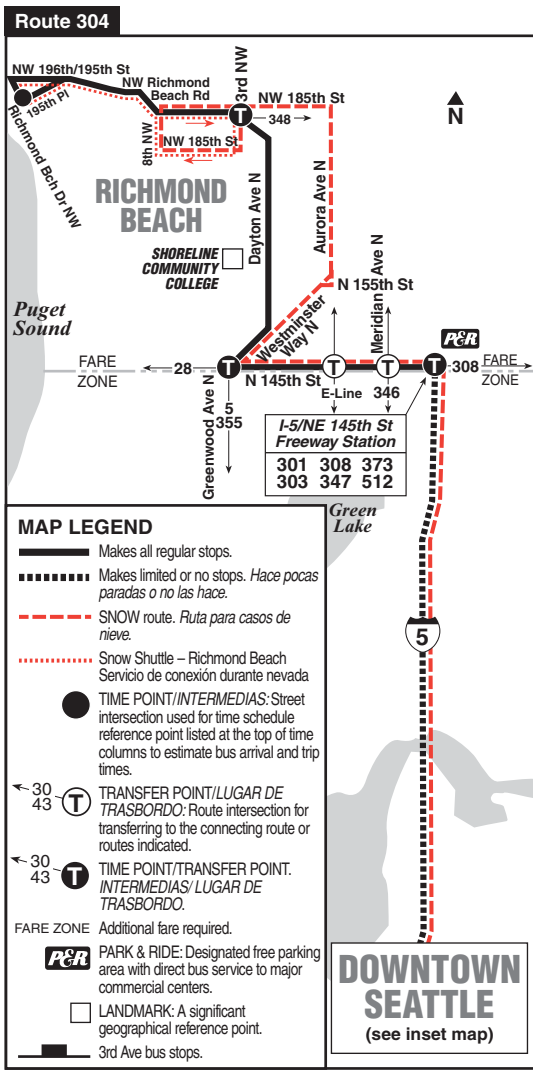
- Customer Service (general information, trip planning, comments and lost & found)
- Seattle metro calling area 206-553-3000
 - Toll Free 1-800-542-7876
 - Hearing impaired TTY Relay: 711
 - Metro Online / Online Trip Planner www.kingcounty.gov/metro
 - Carpool/Vanpool 206-625-4500
 - Hearing Impaired TTY Relay: 1-800-833-6388
- Community Transit 1-800-562-1375
- Pierce Transit 1-800-562-8109

Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 30, July 4, and Sept. 5, 2016)
 - 6 am - 8 pm for trip planning assistance
 - 8 am - 5 pm for ORCA assistance and customer comments

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

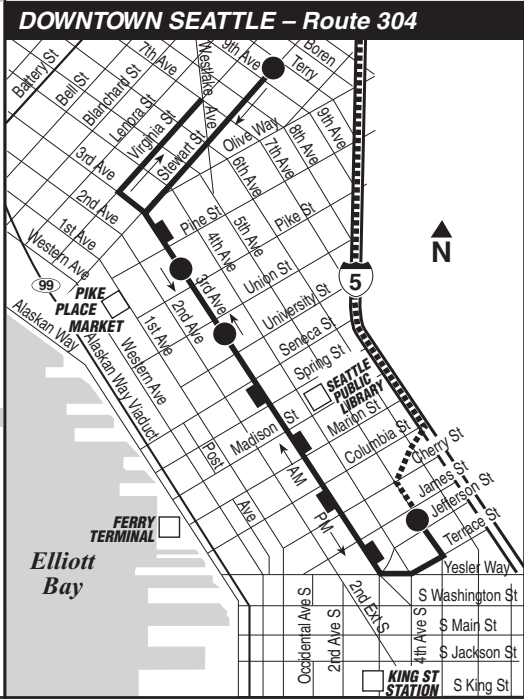


VanShare You know a good thing when you ride!


Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

Priority Seating

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.



To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro



Interpreter
206-553-3000

Intérpretes
Переводчик
Перекладач
Turjubaan
Thông Dịch Viên

የቃል አስተርጓሚ
සිටරපරුවේරර
翻譯員
통역사

304 WEEKDAY/Entre semana

To DOWNTOWN SEATTLE →

Richmond Beach			Downtown Seattle		
NW 195th PI & Richmond Beach Dr NW	3rd Ave NW & Richmond Beach Rd	N 145th St & Greenwood N	I-5 & NE 145th St	5th Ave & Jefferson St	3rd Ave & Union St
6:07	6:14	6:22‡	6:30‡	6:44‡	6:52‡
6:39	6:46	6:55‡	7:04‡	7:19‡	7:28‡
7:13	7:20	7:29‡	7:38‡	7:53‡	8:02‡
7:35	7:42	7:51‡	8:00‡	8:16‡	8:25‡

AM – Lighter Type PM – Darker Type

TO RICHMOND BEACH →

Downtown Seattle				Richmond Beach		
9th Ave & Stewart St	3rd Ave & Pike St (southbound)	5th Ave & James St	I-5 & NE 145th St	N 145th St & Greenwood Ave N	3rd Ave NW & Richmond Beach Rd	NW 195th Pl & Richmond Beach Dr NW
3:33	3:39	3:49‡	4:04‡	4:11‡	4:21‡	4:29‡
4:03	4:09	4:19‡	4:35‡	4:42‡	4:52‡	5:00‡
4:39	4:45	4:57‡	5:13‡	5:20‡	5:31‡	5:40‡
5:04	5:11	5:23‡	5:39‡	5:49‡	5:59‡	6:08‡
5:41	5:47	5:57‡	6:13‡	6:20‡	6:30‡	6:38‡

AM – Lighter Type
PM – Darker Type

N0304304

ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

The fare zone for Route 304 is N 145th St. An additional fare will be collected on trips that cross this boundary. Route 304 trips that start or end anywhere along 145th St will not require zone fare.

Holiday Information/ Información sobre feriados

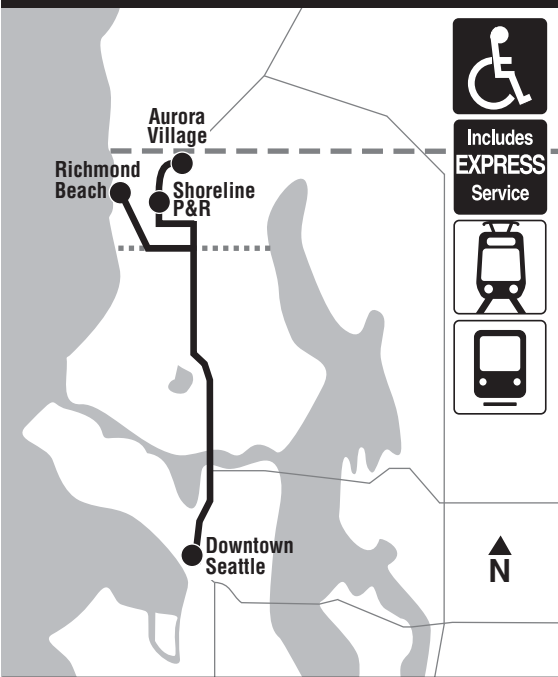
There is no service on these routes on weekends or the following holidays. No hay servicio en estas rutas los fines de semana ni el siguiente feriados:

Memorial Day	May 30
Día de Conmemoración	el 30 de mayo
Independence Day	July 4
Día de la independencia	el 4 de julio
Labor Day	Sept. 5
Día del trabajo	el 5 de septiembre

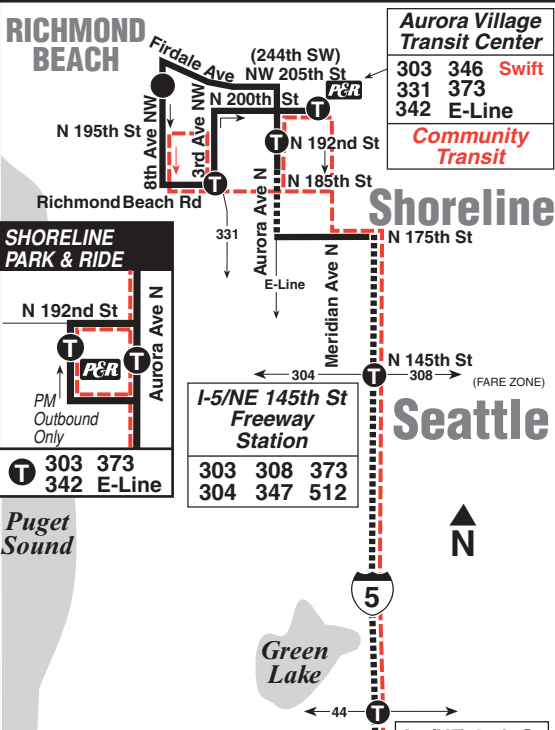
301, 304

Aurora Village, Richmond Beach, Shoreline P&R, Downtown Seattle


Mar. 26 thru Sept. 9, 2016
Del 26 de marzo al 9 de septiembre de 2016





Route 301





MAP LEGEND


-  Makes all regular stops.


 Makes limited or no stops. *Hace pocas paradas o no las hace.*


 SNOW route. *Ruta para casos de nieve.*


 Bus stops

 TIME POINT/INTERMEDIAS: Street intersection used for time schedule reference point listed at the top of time columns to estimate bus arrival and trip times.

 TRANSFER POINT/LUGAR DE TRASBORDO: Route intersection for transferring to the connecting route or routes indicated.

 TIME POINT/TRANSFER POINT/INTERMEDIAS/LUGAR DE TRASBORDO.

FARE ZONE  PARK & RIDE: Designated free parking area with direct bus service to major commercial centers.

 LANDMARK: A significant geographical reference point.

Station

64	821
76	855
316	860
355	871
512	880

Community Transit

Union Bay

DOWNTOWN

SEATTLE

(see inset map)

Holiday Information/ Información sobre feriados

There is no service on these routes on weekends or the following holidays. *No hay servicio en estas rutas los fines de semana ni el siguiente feriados:*

Memorial Day
Día de Conmemoración

May 30
el 30 de mayo

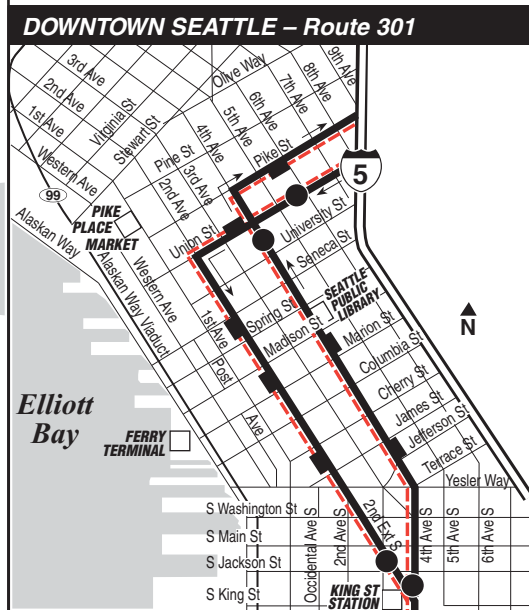
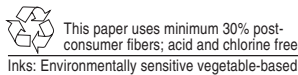
Independence Day July 4
Día de la independencia *el 4 de julio*

Labor Day
Día del trabajo

Sept. 5
el 5 de septiembre

Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!



301 WEEKDAY/Entre semana

To DOWNTOWN SEATTLE →

Aurora Village TC, Bay 1			Shoreline Park & Ride			Downtown Seattle	
Richmond Beach							
N 200th St & Ashworth N	8th Ave NW & NW 205th St	3rd Ave NW & Richmond Beach Rd	Aurora Ave N & N 192nd St	I-5 & NE 145th St	I-5 & NE 45th St	6th Ave & Union St	2nd Ave Ext S & S Jackson St
4:43	—	—	4:46	4:53‡	5:02‡	5:09‡	5:18‡
5:24	5:31	5:35	5:43	5:50‡	5:59‡	6:06‡	6:15‡
6:03E	—	—	6:06E	—	—	6:27E‡	6:36‡
6:17E	—	—	6:21E	—	—	6:42E‡	6:52‡
6:14E	6:22E	6:26E	6:34E	—	—	6:56E‡	7:06‡
6:49E	—	—	6:53E	—	—	7:18E‡	7:28‡
6:39E	6:47E	6:51E	6:59E	—	—	7:25E‡	7:35‡
7:02E	—	—	7:06E	—	—	7:34E‡	7:45‡
7:15E	—	—	7:19E	—	—	7:47E‡	7:58‡
7:23E	—	—	7:27E	—	—	7:57E‡	8:08‡
7:31E	—	—	7:35E	—	—	8:05E‡	8:16‡
7:25E	7:34E	7:39E	7:47E	—	—	8:16E‡	8:27‡
7:51E	—	—	7:55E	—	—	8:24E‡	8:34‡
8:10E	—	—	8:14E	—	—	8:44E‡	8:55‡
8:25E	—	—	8:29E	—	—	8:56E‡	9:07‡
8:50E	—	—	8:54E	—	—	9:17E‡	9:28‡
4:29	—	—	4:34	4:43‡	4:54‡	5:09‡	5:22‡
4:59	—	—	5:04	5:14‡	5:25‡	5:40‡	5:53‡
5:34	—	—	5:38	5:46‡	5:55‡	6:10‡	6:20‡

AM – Lighter Type PM – Darker Type

S0301301

To RICHMOND BEACH, AURORA VILLAGE →

Downtown Seattle				Shoreline	Park & Ride	Richmond Beach		Transit Center
4th Ave S & S Jackson St	4th Ave & University St	I-5 & NE 45th St	I-5 & NE 145th St	Aurora Ave N & N 192nd St	Aurora Ave N & N 192nd St	8th Ave NW & NW 205th St	3rd Ave NW & Beach Rd	N 200th St & Ashworth Ave N
7:05	7:09	7:23‡	7:30‡	7:41‡	—	—	—	7:44‡
7:29	7:34	7:48‡	7:55‡	8:06‡	—	—	—	8:10‡
8:00	8:05	8:19‡	8:26‡	8:37‡	—	—	—	8:41‡
2:54E	2:59E	—	3:19E‡	—	3:31E‡	—	—	3:36‡
3:27E	3:32E	—	3:53E‡	—	4:05E‡	—	—	4:10‡
3:45E	3:50E	—	—	—	4:24E‡	—	—	4:30‡
4:00E	4:05E	—	—	—	4:39E‡	—	—	4:45‡
4:10E	4:15E	—	—	—	4:49E‡	4:59‡	5:03‡	5:09‡
4:22E	4:28E	—	—	—	5:02E‡	—	—	5:07‡
4:38E	4:44E	—	—	—	5:19E‡	—	—	5:24‡
4:50E	4:56E	—	—	—	5:33E‡	5:43‡	5:47‡	5:53‡
4:59E	5:05E	—	—	—	5:42E‡	—	—	5:47‡
5:06E	5:13E	—	—	—	5:50E‡	—	—	5:55‡
5:13E	5:20E	—	—	—	5:57E‡	—	—	6:02‡
5:23E	5:30E	—	—	—	6:05E‡	6:15‡	6:19‡	6:25‡
5:39E	5:45E	—	—	—	6:19E‡	—	—	6:24‡
5:54E	6:00E	—	—	—	6:33E‡	6:43‡	6:47‡	6:52‡
6:10E	6:15E	—	—	—	6:48E‡	—	—	6:53‡
6:35E	6:40E	—	6:59E‡	—	7:10E‡	—	—	7:15‡

AM – Lighter Type PM – Darker Type

Timetable Symbols

E - Express. Does not serve NE 45th & I-5. Selected trips serve NE 145th & I-5 northbound (see schedule).

Símbolo del programa

‡ - Estimated time. *Tiempo estimado*

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Snow/Emergency Service
Servicio de emergencia/
nieve

During most snow conditions, these routes will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, they will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las condiciones de nieve, estas rutas operarán por la rutas para nevadas que se muestran en este programa. En el caso poco frecuente que Metro declare una emergencia, no operarán. Visite kingcounty.gov/metro/snow y regístrese para recibir Alertas de tránsito y manténgase informado durante las condiciones adversas.

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare* , all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

	Zona 1	Zona 2
Adultos (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora pico	\$2.75	\$3.25
Tarifa ORCA LIFT,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
Titulares de tarjetas RRP* (personas mayores registradas, Medicare, discapacitados), a toda hora.	\$1.00	\$1.00
Niños (hasta los 5 años), a toda hora.	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.	

**Ingresos que reúnan los requisitos*

Pay As You Board

At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card.

You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.